

Steel City Windows offer high quality products and a comprehensive and extensive range of warranties. To ensure these warranties are maintained for the duration of the warranty period it is essential that good housekeeping and basic maintenance procedures are carried out. Below are highlighted requirements to ensure the warranties are not compromised.

Profile Warranty

All the Aluminium profiles used in the manufacture of Steel City Windows windows and door ranges are guaranteed for 10 years against discoloration and structural degradation.

Profile Aftercare

All the Aluminium profiles used in the manufacture of Steel City Windows window and door ranges should be cleaned regularly with warm soapy water. It is acceptable to periodically use a very light abrasive cleaner (as used for acrylic baths) for the removal of ingrained dirt and grease. This cleaning material however should not be used frequently. Roof glazing material should be regularly cleaned accordingly.

Sprayed Product Warranty

All sprayed products used in the manufacture of Steel City Windows windows and door ranges are guaranteed for 5 years against discoloration.

Sprayed Product Aftercare

All the Sprayed products used in the manufacture of Steel City Windows window and door ranges should be cleaned regularly with warm soapy water only.

Glass Warranty

All the insulated glass used in the manufacture of Steel City Windows windows and door ranges are guaranteed for 5 years against the seal failing.

Glass Aftercare

Glass should be cleaned with proprietary glass cleaning liquid or soapy and clean water. Care should be taken when cleaning resin bead and coloured areas.

Hardware Warranty

All fittings, locks and ironmongery used in the product range are guaranteed for 2 years against manufacturing fault failure.

Hardware Aftercare

All moving parts should be lightly oiled regularly and door locks oiled where indicated on the lock face. All moving and visible parts on espagnolettes should be wiped with a lightly oiled cloth a minimum of twice per annum. Handles should be cleaned using the same procedure as for the Aluminium profiles.

NOTE As the commonest fault of locking mechanism failure is due to poor aftercare the above should be strictly adhered to or your warranty could become invalid.